

### **Waltron Analyzer Parameters Include:**

- Ammonia
- Copper
- Dissolved Hydrogen
- Dissolved Oxygen
- Ethylene Glycol
- Hydrazine
- Oil-in-Water
- Phosphate
- Silica
- Sodium Ion
- Total Organic Carbon

### **Waltron Provides Analyzers for Use in the Following Industries:**

- Power Generation
- Petrochemical
- Pulp and Paper
- Water / Wastewater
- Pharmaceutical
- Beverage
- Electronics / Semiconductor
- Environmental / Industrial

Waltron's technical expertise and extensive experience provides personalized solutions to the water quality industry.

It is Waltron's commitment to provide the customer with timely and accurate technical service and support.

◆  
**The Science**  
◆  
**The System**  
◆  
**The Solution**  
◆

### **Waltron Technical Service Department**

Waltron LLC  
50 Tannery Road  
P.O. Box 70  
Whitehouse, NJ 08888

Phone: 800-242-7353  
Outside the US: 908-534-5100  
Fax: (908) 534-5546  
[www.waltron.net](http://www.waltron.net)

**Waltron**  
*Over 100 Years of Excellence*

**The Solution Provider for  
Ultrapure Water Analysis**

## **Waltron's New Comprehensive Service Programs**

- **Start-Up & Training**
- **Extended Warranty**
- **Routine Maintenance**
- **Repair Offerings**
- **Reagents & Standards**
- **Spare Parts**

### **Benefits of Service Programs:**

- Increased understanding of the product(s)
- Prolonged life of analyzer and parts
- Attractive conditions for low cost maintenance options
- Prompt and efficient solutions to analyzer repair issues
- Reduced operational costs and easy ordering of reagents, standards and spare parts

Waltron's **NEW Comprehensive Service Programs** are an excellent way to ensure both new and existing Waltron equipment runs smoothly and efficiently.

## Start-Up & Training

Waltron's **Start-up and Training Service Program** utilizes factory trained technicians to ensure that your new Waltron Analyzer operates correctly. With the **Start-Up Program**, our technicians will make sure that proper sample conditions and specifications are being met. We will help get your analyzers properly calibrated and online. The product warranty will also reset to the actual date of start-up. The **Analyzer Training Program** provides hands on training and materials that will increase your understanding of the analyzer's many functions and features as well as improve your knowledge for basic maintenance procedures. Training is also available at times other than start-up.



Waltron 9040 Series

## Repair Offerings

If your Waltron analyzer is not performing properly, our **Repair Offerings Program** provides fast turnaround for solving issues. Return any Waltron analyzer to our factory for complete and thorough diagnostic testing and repair estimates. Waltron will update your analyzer to the latest factory standards and renew eligibility for our extended warranty, onsite training, reagent and standards service programs.

## Spare Parts

Waltron's **Spare Parts Program** allows for quick and easy ordering online or by phone. Analyzer downtime is minimized as we carry a complete stock of spare parts for all products. Waltron provides assistance with identifying and ordering the appropriate parts.

## Extended Warranty

Waltron's new **Extended Warranty Program** offers attractive conditions for onsite service and reagents for an additional 12 months after the standard warranty expires. This is a low cost option for extending the life and value of your analyzer while receiving direct help from our technical service department. Participation in our Start-Up Program is required.

## Reagents & Standards

Waltron's **Reagents and Standards Program** offers no-hassle blanket ordering for your chemicals. Take advantage of considerable savings and always have fresh reagents and standards in stock to keep your analyzers online and performing efficiently. Shipments are easy to hold and release.

## Routine Maintenance

Waltron's new **Routine Maintenance Program** offers easy and low cost options for analyzer maintenance and parts. Timely and effective assistance for scheduled service or troubleshooting is available both onsite and offsite. Available services include re-tubing, cleaning/washing, and factory calibration.



Waltron 900I Series

## To Participate:

Visit Waltron's website at [www.waltron.net](http://www.waltron.net) for more information regarding our new service programs.

Call us to take advantage of these great programs.

1-800-242-7353